



## Notice to the Public

ValleyCare Health System is accredited by The Joint Commission. The purpose of accreditation is to ensure the organization's compliance with nationally established Joint Commission standards. The Joint Commission standards deal with organization quality, safety-of care issues, and the safety of the environment in which care is provided.

We encourage anyone believing that he or she has concerns about patient care and safety at ValleyCare Health System to contact the **Quality Management Department**. Concerns may be submitted in writing to:

ValleyCare Health System  
Quality Management Department  
1111 E. Stanley Blvd.  
Livermore, CA. 94550

Or you may call **(925) 373-4145** between the hours of 9:00 a.m. and 4:30 p.m.

If the concern cannot be resolved through ValleyCare, you may also contact the Joint Commission directly by writing to:

**Division of Accreditation Operations**  
**Office of Quality Monitoring**  
**The Joint Commission**  
One Renaissance Boulevard  
Oakbrook Terrace, IL 60181

Or,

Fax to **(630) 792-5636**

Or,

E-mail to [complaint@jcaho.org](mailto:complaint@jcaho.org)